

## Chapter 4 Assessment

### Part 1: Multiple Choice

#### Instructions

Choose the answer that best fits each statement below.

- \_\_\_\_\_ 1. Which of the following is NOT a source of primary data?
- a. Social networks
  - b. Surveys
  - c. In-person Interviews
  - d. Observation
- \_\_\_\_\_ 2. Which of the following is considered a source of secondary data?
- a. Surveys
  - b. Industry databases
  - c. Field tests
  - d. Experiments
- \_\_\_\_\_ 3. Which is NOT representative of a demographic segmentation?
- a. Housing
  - b. Marital status
  - c. Age
  - d. Consumer trends
- \_\_\_\_\_ 4. Which of the following is NOT included in a SWOT analysis?
- a. Products
  - b. Strengths
  - c. Opportunities
  - d. Threats
- \_\_\_\_\_ 5. Which of the following terms represent “getting a bigger piece of the pie”?
- a. Market demographics
  - b. Market trends
  - c. Market share
  - d. Market segmentation

## Part 2: Definitions

### Instructions

Define the following key terms from this chapter.

6. Market share

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7. Target market

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8. Market segmentation

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9. SWOT analysis

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10. Customer profile

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15. How does market research influence business decisions?